

## The Global Leader in Legal Operations Management

### DataCert Hosted Solution

DataCert offers customers the flexibility to deploy our applications behind their corporate firewall or to have DataCert host the applications for them. While a behind-the-firewall solution may be the best choice for companies that have the internal IT resources to deploy and support it, DataCert's hosted solution offers customers ease of implementation and worry-free maintenance. Some of the many benefits include:

*Rapid Deployment* – Customers don't have the hassle of procuring their own hardware and configuring software or having to rely on the availability and responsiveness of their internal IT department. Instead, their solution is deployed quickly, enabling them to realize a faster return on their investment.

*Reduced Upfront and Long-Term IT Costs* – Customers incur no out-of-pocket costs for procuring hardware or server software or hiring additional IT resources. Their internal IT staff also does not have the on-going burden of conducting additional server administration, upgrades, maintenance, software license management, data backups, security controls, or 24/7 monitoring and can instead focus on supporting core business systems.

*High Security and Reliability* – The solution will be hosted in a highly-secure and fault tolerant environment at a top-tier hosting provider data center that meets SAS 70 audit and compliance requirements. With state-of-the-art facilities and security controls, including redundant firewalls, network intrusion detection systems, and regular penetration testing, customers' applications and data receive the highest levels of reliability and security.

*Robust Performance and 99% Uptime Guarantee\** – Hosted customers never have to worry about server performance bottlenecks or upgrading failing hardware. Their solution is deployed in a fully-managed, highly-redundant, high-performance operating environment and provides customers with a greater than 99% infrastructure uptime guarantee.

*Disaster Recovery and Business Continuity* – DataCert offers hosted customers flexible disaster recovery (DR) options to meet their specific business continuity and recovery time objective (RTO) requirements. This can include near real-time replication of their application environment and data to a mirrored disaster recovery site located in another state.

### DataCert Hosted Solution Benefits

- Rapid Deployment
- Reduced Upfront and Long-Term IT Costs
- High Security and Reliability
- Robust Performance and 99% Uptime Guarantee
- Disaster Recovery and Business Continuity

Flexible hosted solution options to meet your company's unique data storage, RTO, and IT policy requirements

### Flexible Solutions

DataCert offers customers two hosted solution options: Standard and Premium. Both options provide robust security and monitoring at a SAS 70 Type II-audited datacenter by a top-tier hosting provider, but with the flexibility to meet each customer's unique data storage, RTO, and IT policy requirements.

## Standard Hosted Solution

- Hosted at SAS 70 Type II-audited datacenter by a top-tier hosting provider
- All operating system and database application software licensing included
- Managed security services included:
  - High-availability firewall
  - Quarterly penetration tests by independent third party
  - Anti-virus protection
  - Network Intrusion Detection System (NIDS)
- Guaranteed 99% infrastructure uptime\*
- Up to 20 GB database disk space
- 1 Mbps bandwidth
- Weekly full and daily incremental tape backups
- 90-day offsite data retention
- 24x7 management and monitoring
- Separate DR site with 5-7 day RTO\*\*

\* Excluding scheduled maintenance

\*\* Optional service

## Premium Hosted Solution

All of the benefits of the Standard Hosted Solution, plus the following enhanced services:

- Up to 50 GB database disk space
- 2 Mbps minimum bandwidth, burstable to 10 Mbps
- 1 year offsite data retention
- 24-48 hour RTO\*\*

For more information, contact us at [sales@datacert.com](mailto:sales@datacert.com) or visit [www.datacert.com](http://www.datacert.com).